

Friday, April 05, 2013

Arizona E-File Quick Alert

Arizona Acknowledgements continue to be processed daily.

Any unsent Arizona acknowledgements identified through our internal reconciliation process with the IRS will be resent. Department of Revenue expects these Arizona acknowledgements to be sent back through to the IRS by midnight Monday, April 8, 2013. After that time, vendors can expect to have the Arizona acknowledgement data available to them for distribution to users of their software.

Tax Professionals who have not received their Arizona acknowledgements by Tuesday, April 9, 2013, should follow these steps:

1. Check your system for previously missing Arizona acknowledgements
2. Follow-up with your software vendor to determine if they have pulled all Arizona acknowledgment data from IRS as of Monday, April 8, 2013.
3. If after following the aforementioned steps you are still missing Arizona acknowledgements, then follow this process:
 - a. Send e-mail to EFile@azdor.gov
 - b. Use "Missing Acknowledgements – Arizona Efile" on the Subject line of your e-mail.
 - c. Include a list of Submission IDs only (no SSNs please). TXT file of the list is acceptable. Please do not use Excel because it will slow down the verification process.

Upon receipt of the email, we will verify the status of the submissions (Accepted, Rejected or Not Received). Arizona Acknowledgments for those returns identified as Accepted or Rejected will be retransmitted. We will request the submission from the IRS for those identified as Not Received. Once the submission is received from the IRS, those Arizona acknowledgments will then be retransmitted as well. You will receive an email reply from EFile@azdor.gov with a short description of the action taken and the result.

If you have additional questions or concerns, please contact us through EFile@azador.gov.