



Arizona Department of Revenue

TPT Newsletter

Issue 6

Arizona Department of Revenue

June 2020

NEWS

ADOR Customer Lobbies - Continued Temporary Service Level Changes

In light of COVID-19, the Arizona Department of Revenue (ADOR) continues temporary modified services in customer lobbies in an effort to protect the health and safety of its customers and employees, while continuing to serve Arizona taxpayers.

As announced March 30, 2020, ADOR customers are required to make an appointment for in-person services. In-person services are available at the Phoenix and the Tucson Southern Regional Office. East Valley customers requiring in-person assistance can make an appointment with a department representative in the Phoenix office by emailing AZTaxHelp@azdor.gov or calling (602) 716-ADOR (2367).

Customers of the Phoenix and Tucson offices can use the same email and phone number to set up an appointment. Additionally, taxpayers can access a suite of resources available on ADOR's websites as well as submit forms, correspondence, and questions directly to ADOR staff through the AZTaxHelp@azdor.gov email.

Appointments can also be made for cash and credit card payments and there is a secure drop-box available for payments, forms, applications and returns at each of the three ADOR locations, without an appointment.

LIVE CHAT

The Arizona Department of Revenue (ADOR) Live Chat feature is available from 7:00 a.m. to 6:00 p.m. (MST) and is an option available to customers seeking information about state taxes, the transaction privilege tax program or a variety of questions. The pop-up application provides answers to general questions, offers navigational guidance and is available on the AZDOR.gov and AZTaxes.gov websites.

DID YOU KNOW FILING FACTS

- Ensuring your business' mailing address is accurate is critical to receive important correspondence from ADOR. Please verify and update your address online today at AZTaxes.gov.
- E-filing helps the Arizona Department of Revenue deliver better, faster, more cost-effective government for Arizona.
- If your business closes, you must cancel your TPT license to avoid fees and penalties. Go to azdor.gov/transaction-privilege-tax/tpt-license/license-fees-cancellation-and-other-changes for instructions on canceling your TPT license.
- To file and pay online, a business must be registered on AZTaxes.gov and utilize Automated Clearance House (ACH) debit, e-check or credit card as a payment method to comply with electronic funds transfer (EFT) payment requirements. Visit azdor.gov/transactionprivilege-tax-tpt for details.

UPCOMING EVENTS

Most in-person business tax workshops have been temporarily suspended. Scheduled in-person sessions will be limited to eight attendees. The following options are available for taxpayers:

BUSINESS TAX BASICS WORKSHOPS

IN-PERSON

Thursday, June 18, 2020
Gilbert Municipal Building II - Conference Room 100
90 E Civic Center Dr, Gilbert, AZ 85296
9:00 a.m. - 12:00 p.m. and 1:00 p.m. - 4:00 p.m.

STATEWIDE (VIA-WEBEX):

Wednesday, June 17, 2020
9:00 a.m. - 12:00 p.m.

PMC COMMUNITY CONNECTIONS

STATEWIDE (VIA-WEBEX):

Thursday, June 18, 2020
12:00 p.m. - 1:00 p.m.

ADOR workshops cover topics such as licensing, filing and more. Visit azdor.gov/taxpayer-education for registration information.



(602) 255-3381 or toll-free at (800) 352-4090



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TAX CHANGES

City of Benson

On May 19, 2020, the Mayor and Council of the City of Benson, passed Ordinance #604 to rescind the reduction in Retail Sales Food for Home Consumption from three and one-half percent (3.5%) to three percent (3.0%) in Section Two of Ordinance #601 which was to take effect July 1, 2020.

There will no longer be a reduction for **(062)** Retail Sales Food For Home Consumption from three and one-half percent (3.5%) to three percent (3.0%).

LEGISLATIVE UPDATES

On June 5, 2020, the following TPT relevant bills from the Second Regular Session of the Fifty-Fourth Legislature were signed into law by Governor Ducey.

SB1121 modifies the notice, review and hearing process that the Municipal Tax Code Commission (MTCC) and ADOR use to amend the Model City Tax Code (MCTC).

- ADOR is required to post proposed amendments, meeting notices and agendas on its official website at least 30 days before the informational public hearing and at least 60 before the public hearing.

E-COMMERCE COMPLIANCE AND OUTREACH (ECCO) TEAM

Remote sellers and marketplace facilitators that do not have a physical presence in Arizona and meet certain economic thresholds began filing and paying transaction privilege tax (TPT) in Arizona, October 1, 2019.

- The E-Commerce Compliance and Outreach (ECCO) team was created to assist remote sellers and marketplace facilitators with licensing and filing requirements.
- The ECCO team also assists Arizona-based businesses that may be subject to other states' remote seller and marketplace facilitator tax laws.

Frequently asked questions, requirements, resource links and other information is available on the **Out-of-State Sellers resource** page at <https://azdor.gov/transaction-privilege-tax/retail-sales-subject-tpt/out-state-sellers>.

Remote sellers, marketplace facilitators and Arizona-based businesses with questions can contact the ECCO team by phone 833-293-7253 (833-AZeSale) or email azesale@azdor.gov.

REMINDERS

TPT Filing and Paying Due Date Extension

There have been no changes to the TPT filing and paying deadlines at this time. You can find the TPT due date calendar information at azdor.gov/transaction-privilege-tax/due-dates.

TPT Filing Frequency and Due Dates - Monthly Filers

TPT filers are reminded of the following **May** TPT filing deadlines:

- **June 22** - TPT return due date
- **June 29** - Paper returns must be received by ADOR by 5 p.m. on this date
- **June 30** - Electronic returns must be received by ADOR by this date

EDUCATION, TUTORIALS AND TRAINING

Most in-person business tax workshops remain temporarily suspended. In-person workshops will be limited to eight taxpayers. ADOR makes available online workshops as well as tutorials on setting up AZTaxes, new user registration, understanding location codes, filing an electronic TPT return and more. To register or access online workshops, tutorials and resources, visit azdor.gov/taxpayer-education.

